

Service unavailable whilst abroad

Benefit	Limitation
Roadside Assistance	Repair at the roadside or recovery to the nearest garage capable of performing repairs.
Spare parts dispatch	
Additional accommodation expenses	£30 per person per day.
Journey continuation or return home	Maximum of 14 days car hire or second class rail fare.
Replacement driver	
Vehicle break-in, emergency repair	£175 and only benefits listed.
Accidental damage to or loss of tent	£30 per person per day.
Urgent message relay service	
Vehicle repatriation to United Kingdom	Limited to the value of the vehicle being UK glasses guide.
Customs claims indemnity	

Service after return home

Benefit	Limitation
Collection of vehicle left abroad for repair.	£600

DURATION OF POLICY

Subject to your rights to cancel, the Policy will remain in force for 12 months from the date of commencement, which unless otherwise agreed is 12 months from the date of payment for this Policy.

YOUR RIGHT TO CANCEL

You have the right to cancel this policy within 14 days of commencement (or renewal) and receive a full refund. We reserve the right to make a charge to cover our costs if you have used the service during this period and then exercise your right to cancel. We will offset the cost of providing the service against any monies owed to you. The average cost for RAC providing roadside assistance only is £85.

To use the breakdown services call the following numbers as appropriate:

UK	0800 068 1634	
France & Monaco	0800 290 112 0472 4352 55	(Freephone within France & Monaco only) (Pay call)
Republic of Ireland	1 800 535 005	(Freephone)

Rest of Europe	00 33 472 4352 55	(Pay Call)
Macedonia	99 33 472 43 52 55	(Pay Call)
Armenia , Azerbaijan, Belarus, Georgia, Lithuania, Moldova, Russia, Ukraine	810 33 472 43 52 55	(Pay Call)

IF YOU HAVE A COMPLAINT

If you are unhappy with our service, please tell us so that we can try to put it right. Should RAC Motoring Services and/or RAC Insurance Limited be unable to resolve your complaint satisfactorily, you may be able to refer your complaint to the Financial Ombudsman Service. Further details are contained in Your Policy Document.

FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)

RAC Motoring Services (for insurance mediation activities only) and RAC Insurance Limited are covered by the FSCS. You may be entitled to compensation from the scheme if RAC Motoring Services and RAC Insurance Limited cannot meet their obligations. Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit. Further information about compensation scheme arrangements is available FSCS or by visiting www.fscs.org.uk.

STATUS DISCLOSURE WORDING

DETAILS OF POLICY PROVIDERS

Certain of the benefits and services provided under Your Policy are insurance products as defined under the Financial Services and Markets Act 2000. Such benefits and services are provided by RAC Motoring Services, company registration number 1424399, whose registered office is at RAC House, 8 Surrey Street, Norwich, NR1 3NG and/or RAC Insurance Limited, company registration number 2355834, of the same address. RAC Insurance Limited is regulated by the Financial Services Authority, under the jurisdiction of the Financial Services Compensation Scheme.

RAC Insurance Limited firm's reference number is 202737.

Authorisation can be checked on the FSA's Register by visiting the FSA's website <http://www.fsa.gov.uk/register> or by contacting the FSA on 0845 606 1234.

RAC Motoring Services (in respect of insurance mediation activities only) is authorised and regulated by the Financial Services Authority and within the jurisdiction of the Financial Ombudsman Service and Financial Services Compensation Scheme.

Authorisation can be checked on the FSA's Register by visiting the FSA's website <http://www.fsa.gov.uk/register> or by contacting the FSA on 0845 606 1234.

RAC Motoring Services owns 50% of RAC Insurance Limited. Both companies are wholly owned by RAC plc.

For insurance purposes, the home state of RAC Motoring Services and RAC Insurance Limited is the United Kingdom.